



FEBRUARY 2010

Message on behalf of Chapter President

Dear Members

Welcome to our first newsletter for 2010. We have had a very busy start to the year both at the state and national level.

We have established good working relationships at the state level with both the Australian Computer Society (ACS) and newly launched state chapter of the Australian Business Analysts Association (ABAA) which has now merged nationally with the International Institute of Business Analysts (IIBA). I attended the Tasmanian launch of ABAA/IIBA last week. This was well attended and included quite a few of our AIPM members and colleagues.

Shane Wheller, one of our Chapter Councillors, was the guest presenter for the first meeting of the ACS which I also attended. Shane's presentation was very well received and quite a deal of discussion followed.

AIPM has Cooperative Agreements with both organisations at the national level.

Our February lunch time event was very successful. Thank you to those of you who were able to attend and a big thank you to Dr Elizabeth Shannon for her very insightful presentation on "What is Project Success?".

Our next event is 18 March featuring Catherine Smithson, Managing Director, Being Human Pty Ltd. Catherine will present on *Change Management: Fact, Fiction or Fluffy Stuff?*. A free textbook will be provided. This is a joint WIPM and general member event. More details are included in this newsletter.

Kathy Kuryl
President
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Wayne Eastley has resigned his position as Chapter Treasurer due to work and study pressures. I would like to take this opportunity on behalf of the Chapter Council and all members to thank Wayne for all of his work over the years. Stuart Hughson has kindly agreed to act in the position until the October elections.

AIPM is now the second largest member of the International Project Management Association, IPMA. We will be represented when it meets in March. Discussions are underway regarding the relationship between AIPM and IPMA standards and possible equivalences.

AIPM is supporting the re-establishment of the Asia Pacific Federation of Project Management APFPM and is providing the secretariat. This will be launched in Hong Kong in April.

I attended a national AIPM Board of Directors strategic planning weekend on 20/21 February in Sydney. This was a facilitated workshop and we now have a reviewed and revised strategic plan which I believe will take us forward for the next 3-5 years.

By now you should have received the latest edition of our PM magazine. If you haven't already done so please check out page 20 where our own Maria Skillern, Tasmanian Chapter Secretary and Events Co-ordinator, is profiled. Congratulations Maria.

Finally just a reminder that all members are welcome to submit items for this newsletter. Looking forward to meeting you at our next event.

Project Management Achievement Awards 2010



Always Celebrate Project Success

One of the best mantras there is in project management, is to always “celebrate project success”. And there is no better way than getting recognition from your peers through the AIPM’s Project Management Achievement Awards (PMAA) program.

The PMAA will be held again in Tasmania in 2010. The program is designed to recognise, honour and promote innovation and best practice in project management – with awards at the project level and at the individual project team member, project manager, project/program director level.

For those attending the February lunchtime event, you would have had the good fortune to hear from Dr Elizabeth Shannon, the project manager of the 2009 Tasmania Project of the Year. Elizabeth shared with the audience some of the approaches to and project management challenges faced within the Tasmania’s Health Plan, providing an insight into why the project achieved success in the PMAA program.

We have had some amazing projects participate in the program in the past with projects from organisations such as:

- Hydro Tasmania;
- Centrelink;
- Local Government Association of Tasmania;
- private organisations including Matrix Management Group Pty Ltd; and
- various Tasmanian Government Agencies.

Maria Skillern
PMAA Project Manager
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Projects must have been recently completed or be a recently completed discrete part of a larger program or project. Projects can be nominated for consideration in up to 3 categories.

The focus of the program is on the project management of the project, in particular focussing the *Project Management Body of Knowledge* (PMBok) knowledge areas (integration, scope, time, cost, quality, human resources, communication, risk and/or procurement management) and providing examples of:

- outstanding achievement and/or innovation;
- significant issues or challenges managed; and
- a lesson learned during the project which can be used to improve the performance of future projects.

Within your submission you must provide relevant examples of project documentary evidence to support your claims. This year there will be a number of mentors available (such as past winners) to assist you with the process of completing your submission.

Submissions close 4pm on Friday 4 June 2010 ... so now is a good time to get started!!

For further information about the program and to obtain a copy of the 2010 Submission Guidelines refer to:
www.aipm.com.au/html/pmaa_portal.cfm or
contact me on (03) 6233 3481.

Don't forget to factor in the total cost of a project when estimating its budget.

The following is an extract from our Chapter Councillor, Shane Wheller's blog which is available at <http://allthingsprojectmanagement.com> which we felt was relevant to share with our members.

Every now and again we have interesting discussions in my office and more often than not I end up attempting to convey my ideas or position on my trusty whiteboard. In this discussion I'm explaining that the total cost of a project isn't just the cost of the widget.

1. Project Management

One of the simplest ways to increase the likelihood of a successful project is to build in the cost of the delivery mechanism, dedicated project management staff. Whether you have in-house project management staff or you buy them off the street, there is no better way to guarantee project delivery than to allocate the appropriate level of project management resources. After all, projects don't deliver themselves, so depending on the amount of effort required, you will most likely need dedicated, knowledgeable and skilled project management resources.

2. Contract Variations

On larger projects, you may find yourself delivering a project in partnership with a private sector partner. Contract variations are where changes to the baseline contract have occurred. Variations can occur for any number of reasons. For software projects it's generally due to scope increase because of changed customer requirements or effort that was not estimated at the project setup stage, it can also occur to decrease scope - where a piece of work is found to be no longer required. However a variation surfaces, they more often than not cost money, so allocate a portion of your total budget to paying for the variations.

3. Change Management

All projects deliver change but not all projects need dedicated resources to particularly manage the change, as distinct from managing the project. You may need dedicated resources to communicate the project ambitions to a wider stakeholder audience or to handle inbound enquiries. You may also need to consider preparing and releasing formal publications containing

project information, or writing articles for publishing on websites or in the industry magazines. Running an endless array of workshops to help any change resistant stakeholders through the pain also takes time and resources, so consider allocating a portion of the budget to dedicated change management resources.

4. Training

So you're going to deliver a new software application or surgical centre. Do your customers need training on how to run it efficiently? You may even consider training when training isn't, in your view, even required. Yes I know, a total waste of time and money, but don't tell me everything you deliver in a project is intended the way it seems on the surface. Sometimes you may need to offer training and no one takes up the offer. If you're going to offer training, make sure your budget supports it and remember to design the training with the trainee in mind and in consultation with the business owner.

5. Widget

I use the term "widget" a lot nowadays as I often talk to people about project management who are from very different sectors. Your widget could be a changed business process, a day care centre, a bridge, a new road or a software application, all projects deliver either one or more widgets. Please don't make the mistake of thinking that the cost of the widget is the total cost of the project. If you take one thing away from this post, that's it. You need to consider all the items which are needed to ensure that the widget is delivered within the constraints, and the preceding four items include a lot of them.

What about costing risk?

What about the cost of risk I hear you say. Well costing risk is its own post one day, but you should consider building the costs of your risks in to each of the above subject areas. Anyway, more on that at a later date.

Welcome to New Members:

Maria Dalla-Fontana, Kiros Hiruy, Ronald Taylor and Marc Greenwood



Upcoming Events in 2010



We have a full program planned for 2010, the dates of the events are included below so that you can add them to your diary.

Next Event – 18 March 2010

Presenter: Catherine Smithson, Managing Director, Being Human Pty Ltd

This is our annual Women in Project Management (WIPM) event but attendance is not restricted to women project management professionals!!

In this interactive, thought-provoking presentation Catherine Smithson will review the top ten trends in Change Management revealed by the latest global benchmarking study on the emerging new field of Change Management - the people side of change. The session will include discussion on how AIPM members' organisations are adopting the new Change Management practice and a Top Ten Trends Assessment activity. All participants will receive a complimentary copy of the book *Change Management - the people side of change* by Jeffrey Hiatt and Timothy Creasey, valued at \$30.

Please refer to your flyer for further information on this event.

Remainder of 2010 Events

15 th April	Lunchtime seminar
20 th May	Lunchtime seminar
17 th June	Lunchtime seminar
15 th July	Lunchtime seminar
19 th August	Lunchtime seminar
27 th August	PMAA gala dinner
16 th September	Lunchtime seminar
10 th to 13 th October	National Conference
28 th October	Lunchtime seminar
18 th November	International PM day

Australian Institute of
Project Management
CONFERENCE 2010

project management - creating a future
environmental, social, global, physical

10-13 OCTOBER 2010
DARWIN CONVENTION CENTRE
www.aipm2010.com.au

AIPM National Conference

The 2010 AIPM National Conference is to be held in Darwin from 10-13 October 2010.

The date will be here before you know, so start planning and budgeting to attend this outstanding annual event. This year's theme is Project Management – Creating a Future (environmental, social, global, physical).

More information will be provided in our next newsletter, but in the mean time take a look at:

<http://www.aipm2010.com.au/2010/>

A word from the Tas Chapter Coordinator:

Hello and happy eventing for 2010

We finished 2009 with a great Christmas break-up party and the date for this year's (I know, but Christmas is fast approaching) is Wednesday 22 December 2010. Just thought I would mention it while I was on the topic!

It was reasonably quiet through January until around the middle of February but we kicked off in grand style with a great turnout for our first event with presenter Dr Elizabeth Shannon. Earlier on in this newsletter is a reminder about our March WIPM event with presenter Catherine Smithson and registrations are rolling in – numbers are limited to 50 for this event so please don't miss out.

Information regarding our April event will be forthcoming in the next few weeks so please keep an eye out for that one.

Looking forward to seeing you at our next event.

Regards

Kerry Hilliard

Tas Chapter Coordinator

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Kathy Kuryl	President	Private
Kath Wilson	Councillor	Aurora Energy
Maria Skillern	Secretary	Dept Premier and Cabinet
Stuart Hughson	A/Treasurer	Hydro Tasmania
David Mounter	Councillor	Roaring 40s
Bev Cummings	Councillor	Know2Inform
Mike King	Councillor	GHD Pty Ltd
Phil Cantillon	Councillor	Dept Infrastructure, Energy and Resources
Shane Wheller	Councillor	Advanced PM
Wayne Eastley	Councillor	Dept Health and Human Services
Ralf Zenke	Councillor	Dept Primary Industries, Parks, Water and Environment
Kerry Hilliard	Tas Chapter Coordinator	